

Step 1. On any device that has an operating system of Windows 8 and newer, open internet explorer (<u>do not use</u> <u>edge or chrome</u>) and visit <u>www.fghid.net</u> Select "**My Desktop**" on the page displayed.

Home Remote Support IT Admin Help	
FGHID Remote Access Portal	
Welcome to the FGHID Remote Access Portal	
Office - My Desktop	
SupportIT - <u>Raise a request</u>	
Email - <u>Open Webmail</u>	
Report a Safety Event - <u>Click Here</u>	
HR Self Service - <u>Click Here</u>	
Security Training - <u>Click Here</u>	
C Paird Stemap Login e FGHD	

Step 2. On the following screen, enter fulcrum\ then your "**User name**" and "**Password**". This is the password you would use to sign in at work.

		🐻 RD Web Access
Work Resources RemoteApp and Desktop Connection		
		Help
	Domain\user name: fulcrum\cibbo Password: •••••• Security Warning: By logging in to this web page, you confirm that this computer complies with your organization's	
	Sign in To protect against unauthorized access, your RD Web Access session will automatically time out after a period of inactivity. If your session ends, refresh your browser and sign in again.	
Windows Server 2012 R2		Microsoft

The first time you access this on your computer a popup will appear. Click 'Allow' for the Add-on.



- **Step 3.** After entering your account details click Sign in to open your email account.
- Step 4. When you have clicked sign in you will be taken to the below screen



Step 5.

From here you need to click on the desktop 2020 button, the first screenshot below is what will appear when you log in via internet explorer.

In internet explorer click on the open button



Step 6:

Once you have clicked open this pop-up box will appear please select the Don't ask me again check box and then click connect.



Step 7:

If you encounter this box please follow the below if not you will be signed into the network and can operate as if you were in the office.

select use another account and enter "fulcrum\your username" and in the box below it your password.

Then click ok which will sign you into the network and you will be able to work as if you were in the office.

	Windows Security
Enter your Type your use FIRDSW01.Ful	credentials rname and password to connect to crum.co.uk
P	IBBOTSON Chris FULCRUM\cibbo Password
9	Use another account
	Connect a smart card
	OK Cancel